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# How to reset Password Using the GUID File on Local GUI

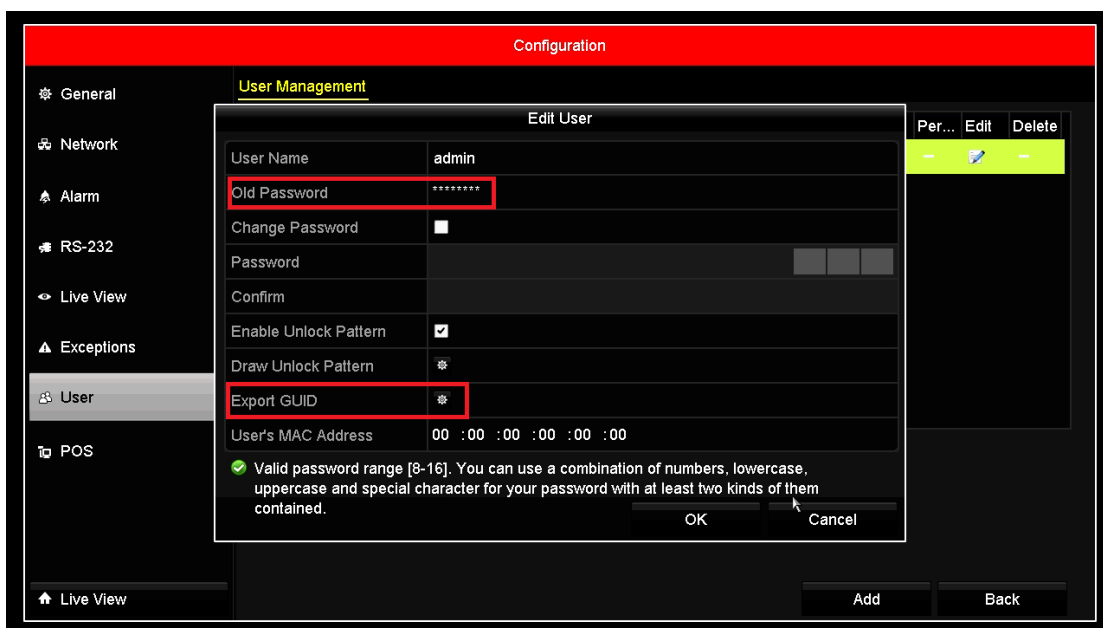
## Or by Answering Validation Questions

**Note:**

- (1) New password resetting strategy is available for -E/-K/-I series NVR from V3.4.90, and Turbo 3.0 DVR (DS-HG/HQ/HUHI-F series) from V3.4.80. With this strategy, customers would be able to reset device password on their own.
- (2) **All password resetting strategies below are only valid in local area network.** Local GUI, SADP, iVMS-4200, and Web client support new password resetting strategy.
- (3) **The security code resetting strategy (enter by double click left bottom corner of login interface) is removed from this version.)**

### Method 1 GUID File

- (1) User can export the GUID file **in advance** and reset the password by importing the GUID file when needed. Remember to key in the old password before exporting the GUID file. Please notice that if the admin password is changed or GUID file has been used, GUID file will be invalid.

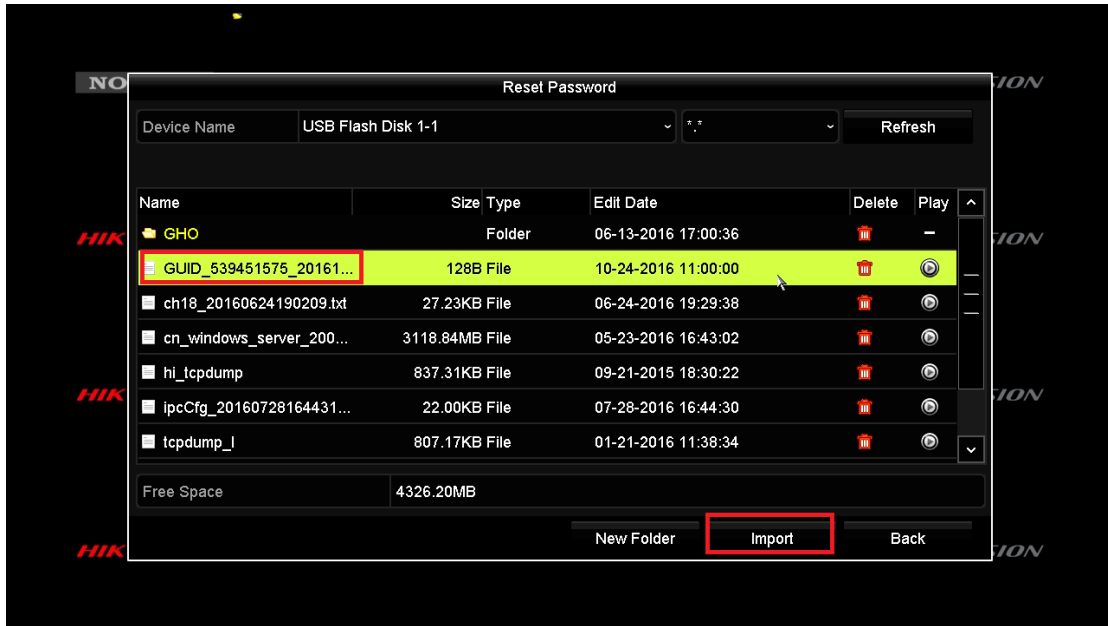


The screenshot shows the Hikvision Configuration interface. The top navigation bar includes 'Live View', 'Playback', 'Picture', and 'Configuration'. The left sidebar lists various system settings, with 'User Management' selected. The main content area displays 'User Management' and 'Online Users'. A table titled 'User List' contains one entry: '1' for 'No.', 'admin' for 'User Name', and 'Administrator' for 'Level'. Above the table are buttons for 'Security Question', 'Export GUID File' (highlighted with a red box), 'Add', 'Modify', and 'Delete'. A copyright notice at the bottom reads: '© 2016 Hikvision Digital Technology Co., Ltd. All Rights Reserved.'

(2) When you forget your device password, enter new password resetting interface by clicking **Forget password**.

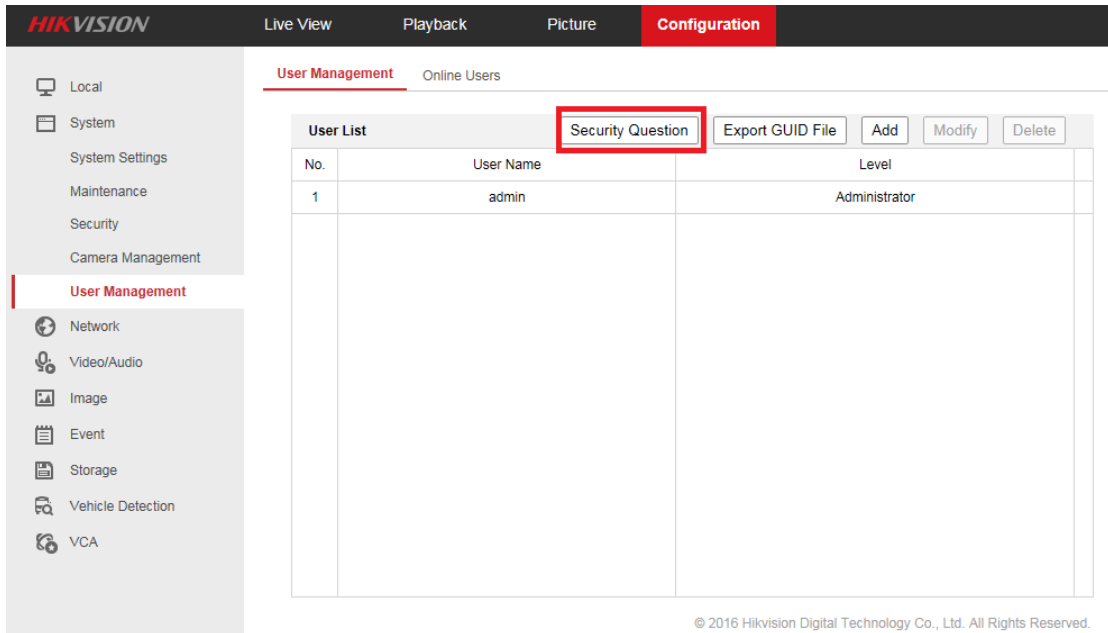
The screenshot shows the 'Login' interface. It features a red header with the word 'Login'. Below the header are two input fields: 'User Name' with the value 'admin' and a dropdown arrow, and 'Password'. At the bottom, there are three buttons: 'Forget Pa...' (highlighted with a red box), 'OK', and 'Cancel'.

(3) Find the exported GUID file, then import it to reset device password.



## Method 2 Validation Question

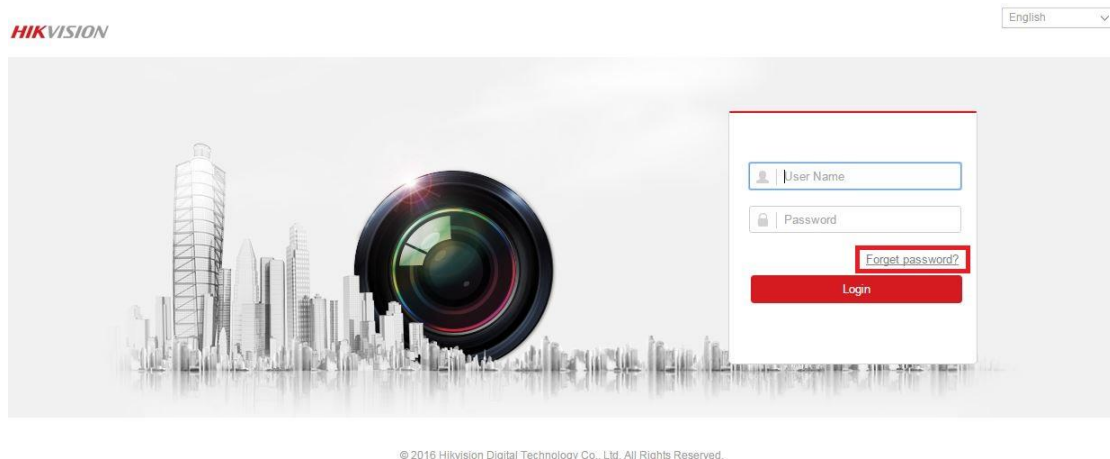
(1) User can set validation questions and reset the password by answering the pre-set questions when needed.



**Security Question Configuration** ✕

Security Question1	<input type="text" value="You father's name."/>
Answer	<input type="text"/>
Security Question2	<input type="text" value="You mother's name."/>
Answer	<input type="text"/>
Security Question3	<input type="text" value="Your senior class teacher's name."/>
Answer	<input type="text"/>

(2) When you forget your device password, enter new password resetting interface by clicking **Forget password.**



(3) After answering all the questions correctly, you'd be able to change your device password.



Verify Identification

Set New Password

Complete

Verification Mode

Security Question1

Answer

Security Question2

Answer

Security Question3

Answer

Next

Clear