

Hik-Connect App

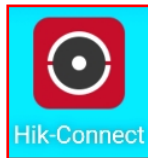
How to Add a Device to Your Account By Serial Number and Verification Code (Using a Smart Phone)

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HIKVISION®

Access Your Account

- Launch the Hik-Connect App [1]
- Choose your desired login method [2]
- Login with your User Name/Email [3] or Mobile Number [4] and Password [5]
- Click LOGIN [6]



1

HIKVISION

User Name/Email Address **3**

Password **5**

Login **6**

Register Forgot Password

Login by Mobile Phone Number **2** USA >

HIKVISION

1 **4** Mobile Phone Number Region

Password **5**

Login **6**

Register Forgot Password

Login by User Name or Email **2** USA >



Gather the Necessary Information

- To add a device you will need the serial number and verification code
- The serial number appears on a label on the device. [7]
- Both the S/N and the verification code appear in the recorder console menu screens. Right click on the Live View screen then choose *Menu* [8] then *System Information* [9] The serial number and verification code are shown [10]

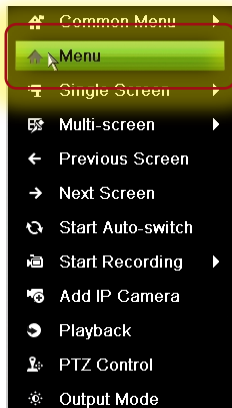
HIKVISION

Digital Video Recorder

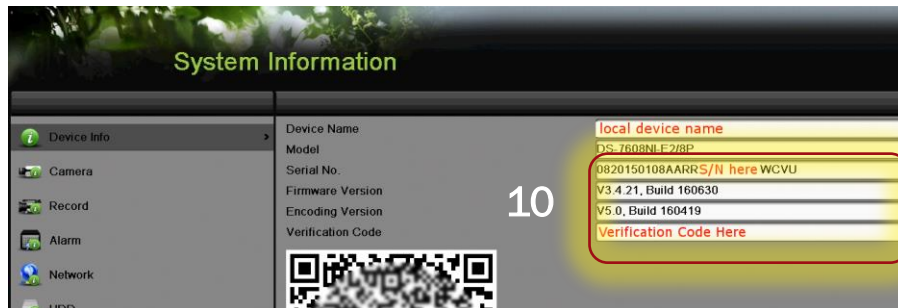
Model: DS-7204HUHI-F1/N

Serial No.: 657836790

8



9

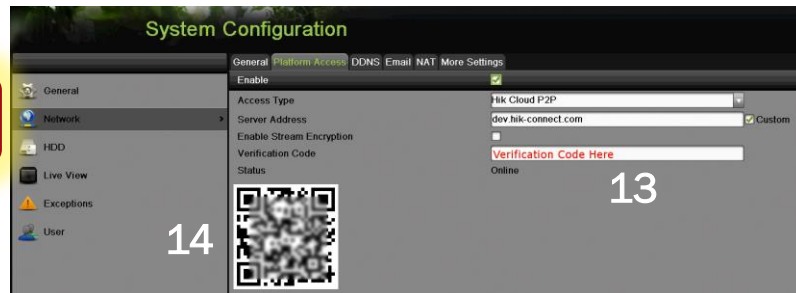
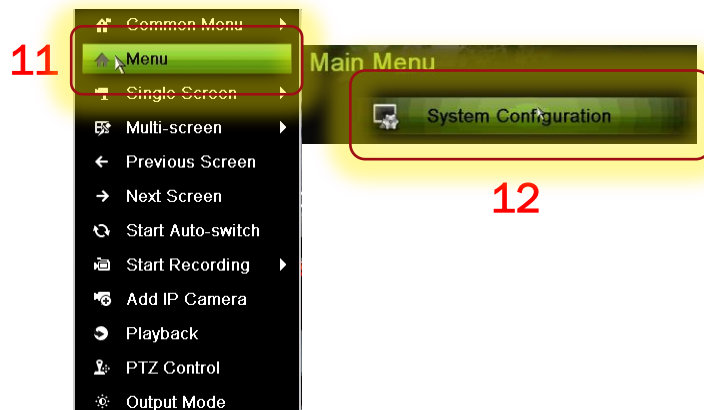


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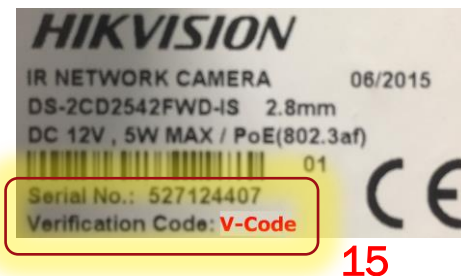
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Gather the Necessary Information

- Other ways to obtain the serial number and verification code:
- The verification code appears in the recorder console menu screens. Right click on the Live View screen then choose *Menu* [11] then *System Configuration* [12]. The verification code is shown [13]

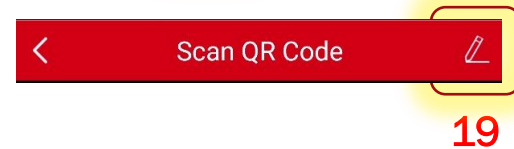
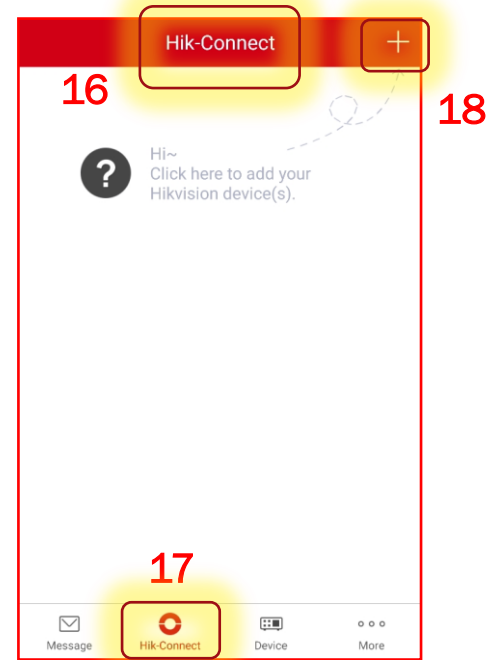


- The QR code [14] (if scanned) contains the model, serial number and verification code
- The serial number and verification code also appear on the label for new IP cameras [15]



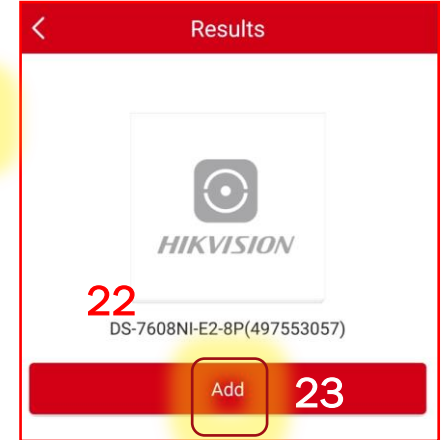
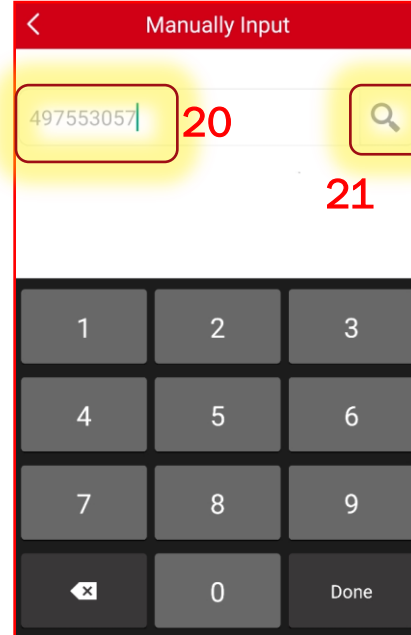
Hik-Connect Tab: Add Device

- Check that the Hik-Connect screen [16] is displayed
- Press the Hik-Connect icon [17] if necessary
- Click the “Plus icon” + [18]
- Dismiss the QR Code scanner by touching the pencil icon [19] at the upper right
- Optionally, if the device QR code is available it can be scanned to capture the data



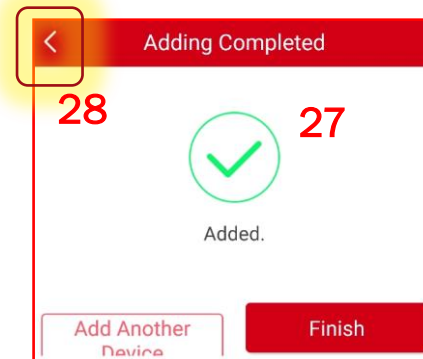
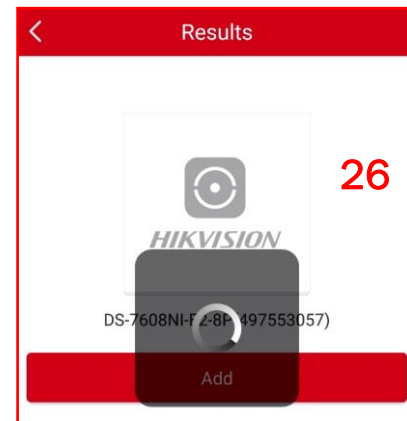
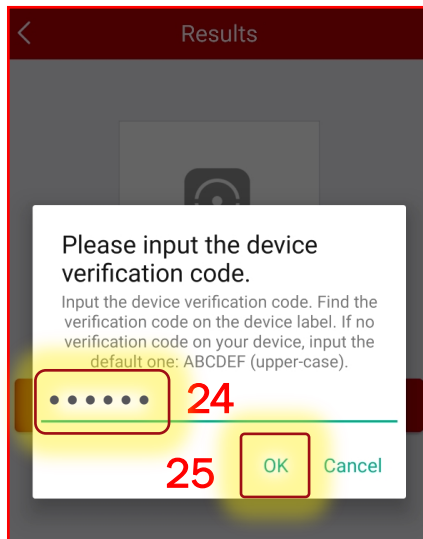
Enter Device S/N and Search

- Enter the 9 digit serial number of the device to be added [20]
- Click the Search icon [21]
- If the device can be accessed, it will appear on the RESULTS screen [22]
- In the Results screen click Add [23]



Enter Verification Code

- Enter the 6 character verification code using all capital letters [24]
- Click OK [25]
- The App will add the device [26]
- When you see the *Adding Completed* message [27], press the arrow at the upper left [28]



Device Available for Viewing

- Once a device has been added, the App will give you the option to view cameras connected to the device [29]
- Click one of the camera rectangles to begin to view video [30]
- Click a “plus” + [31] icon to view more cameras

