

Title:	TB HikCentral v1.3 Upgrade	Version:	v1.3	Date:	092618
Product:	HikCentral			Page:	1 of 3
Action Required:	None, Information Only				

Summary

This bulletin explains how to upgrade pre-v1.3 versions of HikCentral to v1.3, the latest version. Upgrading procedures vary by version being upgraded.

Background

- HikCentral uses two different PostgreSQL database versions at the time of installation: v9.3.x (HikCentral v1.0.x) and v.9.6.x (HikCentral v1.1.x and up). When HikCentral is upgraded, the PostgreSQL database is not upgraded.
- Only HikCentral v1.0 customers installed PostgreSQL database v.9.3.x, but might have upgraded to a higher HikCentral version after the initial installation.
- HikCentral v1.3 supports only PostgreSQL database v.9.6.x.

Originally Installed HikCentral Version	PostgreSQL Database Version	Current HikCentral Version	Upgrade to v1.3
v1.0	v.9.3.x	v1.0	Need to Update Database
		v1.1	Need to Update Database
		v1.2	Need to Update Database
v1.1 and v1.2	v.9.6.x	v1.1	OK
		v1.2	OK

Upgrading to HikCentral v.1.3

- **HikCentral Users with PostgreSQL Database v.9.6.x** – Perform standard upgrade, as per HikCentral User Manual.
- **HikCentral Users with PostgreSQL Database v.9.3.x** – The PostgreSQL database will need to be upgraded to v.9.6.x. To request the necessary upgrade tool and technical support, contact the following:
 - **E-mail:** U.S. HikCentral Support <hikcentralsupport.usa@hikvision.com>
 - **Telephone:** (626) 322-2660 (identify yourself as a Hikvision employee and ask to be transferred to the HikCentral queue)

Title:	TB HikCentral v1.3 Upgrade	Version:	v1.3	Date:	092618
Product:	HikCentral	Page:	2 of 3		
Action Required:	None, Information Only				

How To Determine Your PostgreSQL Database Version

1. On the HikCentral server, simultaneously press the [CNTL] + [Shift] + [Esc] keys to start the Windows Task Manager.
2. Right-click any "PostgreSQL" task to display the pop-up menu.

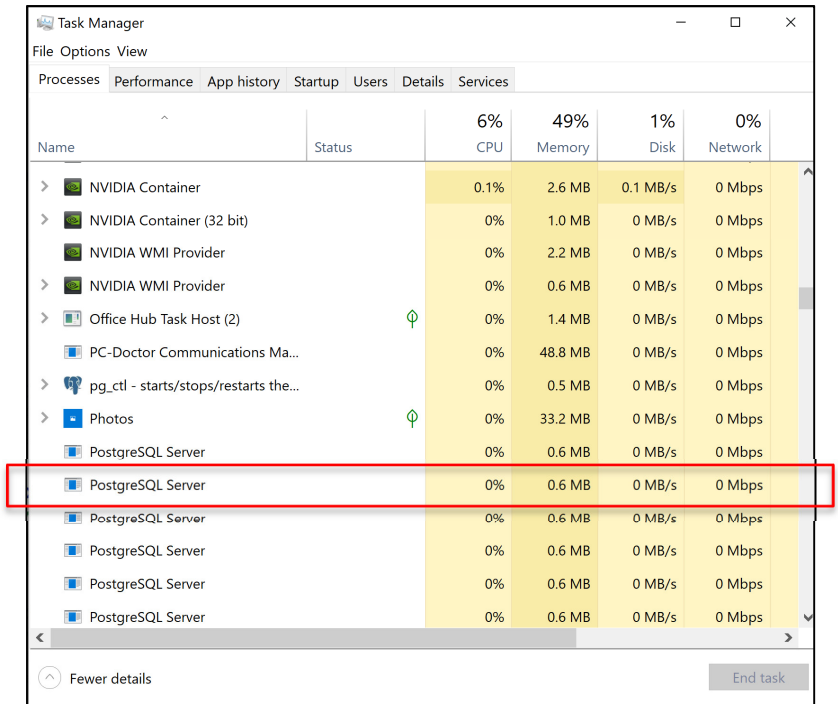


Figure 1, Pop-Up Task Manager Window

3. Left-click **Properties** to display the pop-up Properties window.

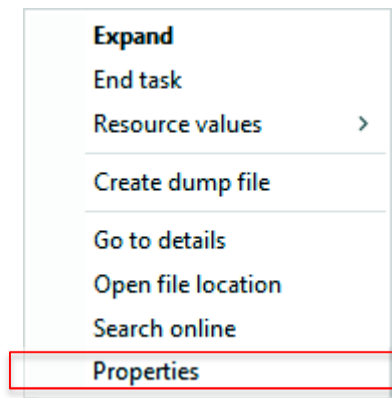


Figure 2, Pop-Up PostgreSQL Server Process Window

Title:	TB HikCentral v1.3 Upgrade	Version:	v1.3	Date:	092618
Product:	HikCentral	Page:	3 of 3		
Action Required:	None, Information Only				

4. Left-click the **Details** tab to display the **Properties/Details** page.
5. Note the **File Version** number.

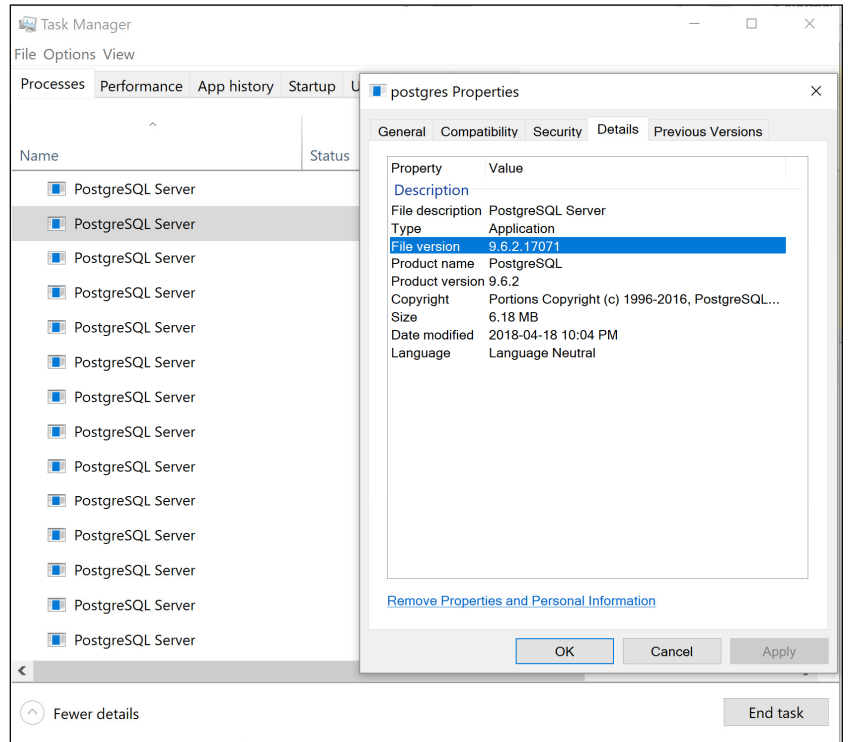


Figure 3, Postgre/Properties/Details/File Version Pop-Up Window