

TECHNICAL BULLETIN

Title:	Camera Firmware upgrade using Internet Explorer				
Date:	1/5/2011	Version:	1.0	Pages	1
Product:	HIKvision USA IP Cameras				
Action Required:	Information Only				

Contact Tech Support for the latest version of firmware for your camera. It will either be emailed to you or may be downloaded from the <u>HIKvisionUSA web site</u>. The actual file is called *digicap.dav*. Save it to a convenient location on your computer.

- Open Internet Explorer
- Connect to the camera by typing its IP address in the address bar
- Login to the camera
- Click on the Configure or Configuration tab
- Note: On some versions, you will now see a button on the lower left side that says Enter Remote Configuration
- On the bar on the left, Click on Remotely Upgrade
- Click on the Browse button
- Navigate to the folder where you saved the new firmware file and select it.
- Click on the **Upgrade** button
- You will see a progress indicator and the word, "Updating"
- When the process is completed, reboot the camera by clicking on **Reboot Device**.